



Service Officer Report September 30, 2020 Meeting

As Federation Service Officer I have had very few calls. The good news is I haven't received any requests from members needing help due to Covid - 19 virus.

Our Chapter formed a phone tree to check on all of our chapter members during the Covid-19 virus to see if anyone needed assistance. Callers had a list of resources and information from OPM, Narfe, CDC, and various local agencies. We found no problems. Many of those contacted appreciated our call and concern.

I spend quite time on this year's FEHB health fair for our region. Due to Covid-19 our usual one time FEHB health fairs will be replaced by multiple Zoom webinars. Members can access the webinars by computer or by smart phone. Blue Cross Blue Shield will have their own webinars. GEHA, Kaiser, and Aetna have combined to have their webinars. All webinars will be offered on multiple days and at multiple times during open season. It may turn out members will like the new format of having multiple days and times offered.

Off the subject. Our Chapter participated in the "Walk to End Alzheimer's" and raised \$1075 dollars. Hopefully our Federation will get credit.

Charles Caughlan
Washington State Federation Service Officer.

